

November 2004

To: All members of the PMAC Montreal West Island District.

NEXT GENERAL MEETING	<p>THE NEXT GENERAL MEETING FOR THE 2004 - 2005 SESSION WILL BE HELD ON TUESDAY, NOVEMBER 23, 2004 AT THE DORVAL HILTON HOTEL STARTING AT 5:30PM.</p> <p>THE GUEST SPEAKER WILL BE MS. SUZANNE SAVOIE, VICE PRESIDENT - EASTERN CANADA FOR NAVIGANT CANADA INC. THE TOPIC WILL BE "TRAVEL AGENCIES: AN ANACHRONISM?"</p> <p>MS. SAVOIE WILL SPECIFICALLY BE MAKING THIS TRIP TO MONTREAL TO BE THE GUEST SPEAKER AT THIS GENERAL MEETING.</p> <p>MEMBERS ARE ENCOURAGED TO BE IN ATTENDANCE AND SHOULD INVITE THEIR TRAVEL MANAGERS, COLLEAGUES AND BUSINESS ASSOCIATES TO HEAR THIS RELEVANT AND REWARDING PRESENTATION.</p>
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As a reminder, the meal at the General Meeting is at no cost to members who are registered with "activities in". There is, however, a cost of \$35.00, payable at the door, for members who are registered with "activities excluded" or for non-member guests. Please confirm your intent to attend this meeting by contacting Lise-Anne De Varennes at 514-333-0042 or by e-mail at lise-anne.de.varennes@mdsps.com

GUEST SPEAKER PROFILE

"TRAVEL AGENCIES: AN ANACHRONISM?"



Suzanne Savoie
VP Eastern Canada
Navigant International

Suzanne will explore the relevance of travel agencies today as an integrator of services, supplier inventory, low fares and "How to get the most out of your Travel Services Procurement / Outsourcing exercise"

"Travel is one of the largest controllable corporate expenses. Imagine if you could lower travel costs and raise the value gained from business travel — *and* give better service to your business travelers at the same time". Source: www.navigant.com

Corporate travel and entertainment expenses generally represents a significant cost to many corporations and Ms. Savoie will provide insight on how to make the best of the scarce resources allocated to the T&E budget.

Navigant International is the second largest travel management business services provider in North America serving corporate, government, military, leisure, and meetings and incentives clients.

Ms. Savoie is currently based in Europe consulting and advising international travel groups and corporations on "best practices" in multi-national travel programme management. A Simon Fraser University alumnus, she started her career in the travel industry with British Airways and this, in turn, led her to explore the world of agencies from which she has not looked back. Her progressively senior roles within various large Travel Management Companies have given her in depth insight into every aspect of business travel both in Canada and abroad.

Ms. Savoie will shortly be returning to Canada to take up a position as Vice-President, Eastern Canada for Navigant International.

QUICK TIP - KNOW YOUR WEB SITE

- Ø Log onto www.wicaq-pmac.org This is your District's website. Here, you can view the latest Communiqué, meetings and news. From this site you could link to the CAQ - Organization. (www.caq.qc.ca)
- Ø Go to the member section. If you haven't already done so, register for your password. Once logged onto the member's section, you will have access to the following:
 - Consulting the job bulletin board
 - Consulting or modifying your my member record
 - Upload or modify your resume
 - Renew your CAQ membership
- Ø PLEASE access "Your Profile" and VERIFY that the information is up to date. eg. work and home address. Once updated, remember to show your preferred mailing address and tick off the box to submit/inform CAQ of your changes.
- Ø Now lets try www.pmac.ca. On the upper right hand corner, click onto "Log into my PMAC account". From there, you can view or track your education/accreditation record.
- Ø From both web sites you may also obtain information on upcoming seminars or workshops.
- Ø Please note: Do not update your member profile from the www.pmac.ca site. The CAQ site will automatically inform National and ensure that the information is correctly updated.

The Communiqué thanks our Honorary Member, Jim Hill C.P.P. for suggesting this month's "Quick Tip". Contributions or suggestions from any member on any relevant topic will be appreciated

MEETING SCHEDULE

Please note the following meeting dates in your agenda / palm pilot or whatever planning method that you use. **November 23, 2004** / **January 26, 2005** / **March 22, 2005**

Note that the January 26, 2005 meeting will be on a Wednesday and will be a joint meeting with the Montreal District at Hôtel des Gouverneurs, Place Dupuis in Downtown Montreal. More information will be provided at a later date.

SEMINARS

Visit the web site for more information on these upcoming seminars. www.wicaq-pmac.org

DISTRICT EXECUTIVE

Omnia Boctor C.P.P. has volunteered to serve the membership in the capacity of Member Affairs. On behalf of the membership and the District Executive, we welcome her and look forward to her valuable contributions.